Getting Feedback
What is your role? Or what is your teaching goal?

If you did your job really well what would it look like and what impact would it have?
Learning Goals

● Be able to open Wireshark and extract a plain text password from a TCP stream
● Be able to read a IPTables policy file and predict what will happen with the packets
● Identify issues of external validity in a usability study design
● Select a feedback method that matches a specific question
Support Goals

- Clear expression of expectations
- Approachable with questions
- Enthusiastic
- Strong understanding of subject goal
- Good at adjusting pace of class to accommodate student understanding
- Organized
What do we mean by “feedback”?
What question do you want to answer?

- Do students **feel** happy?
- Am I doing a **better job** than other tutors at my institution?
- Are students **learning** effectively?
- Do students understand what I want them to **do**?
- Am I explaining concepts at the correct **level**?
- Do students **feel safe** asking/answering questions in my classroom?
Basic feedback form.
High-level information from the students.

Course: ___________________________ Instructor Name: ________________________

1. What do you like best about this course?

2. What would you like to change about the course?

3. What are the instructor's strengths?
Structured questions about the student.

Course: ___________________________  Instructor Name: ___________________________

1 = Never; 5 = Always

1  I am usually well-prepared for class.  1  2  3  4  5
2  I understand what is expected of me in preparation and participation.  1  2  3  4  5
3  The section assignments make sense to me; I understand their purpose.  1  2  3  4  5
4  I feel encouraged to participate in section and respond to others.  1  2  3  4  5
5  I get clear responses to what I say in class; I find out how to improve.  1  2  3  4  5
6  The writing assignments are clear to me; I know what the task is.  1  2  3  4  5
7  The instructor treats students with respect.  1  2  3  4  5
8  The instructor effectively directs and stimulates discussion.  1  2  3  4  5
9  The instructor effectively encourages students to ask questions and give answers.  1  2  3  4  5

What do you like best about this course?

What would you like to change about this course?
Structured feedback focused on the instructor

1. Indicates where the class is going
2. Explains material clearly
3. Indicates important points to remember
4. Shows genuine interest in students
5. Effectively directs and stimulates discussion
6. Provides helpful comments on papers and exams
7. Is tolerant of different opinions expressed in class
8. Is available outside of class
9. Explains thinking behind statements
10. Effectively encourages students to ask questions and give answers
11. Adjusts pace of class to the students' level of understanding
12. Seems well-prepared
13. Stimulates interest in material
14. Treats students with respect
15. Is effective, overall, in helping me learn

What do you think is this instructor's greatest strength?

What suggestions would you give to improve this instructor's teaching?
Tests / worksheets / quizzes are good for both student and tutor feedback.
Questions